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SUN COUNTRY AIRLINES RECEIVES HIGH MARKS FROM DEPARTMENT OF DEFENSE

MINNEAPOLIS. October, 28, 2019 – <u>Sun Country Airlines</u> announced today that the airline received top marks on the Department of Defense's (DOD) end of year Contractor Performance Assessment Report from USTRANSOM, The United States Transportation Command. This report evaluates the airline's performance for on-time reliability and the quality of service provided to military passengers.

Of the 545 segments flown, zero violations were documented. A violation would include aircraft cleanliness, in-flight meal and beverage service, and flight crew professionalism. Of the 545 flights, only 11 had controllable delays, resulting in a 98 percent on-time performance.

"Providing service to our nation's military is a point of pride at Sun Country, and we're honored to receive such positive feedback on our service," said Sun Country Airlines CEO Jude Bricker. "As a former Marine, this is personally special to me, and as a company that employs many active military members and veterans, we know how special it is for them to see our servicemen and women boarding a Sun Country plane."

Sun Country Airlines currently flies around half of all narrow-body flights for the U.S. military. Narrow-body is defined by aircraft type, meaning aircraft primarily used for domestic flying. These charters include military cargo and moving servicemen and women.

About Sun Country

Sun Country Airlines is a privately-held company based in the Twin Cities of Minneapolis/St. Paul. The award-winning airline is a leader in leisure travel flying to more than 50 popular destinations across the U.S., Mexico, Costa Rica and the Caribbean, having earned a reputation for offering world-class service at an affordable price. The airline also offers services from its Sun Country Charters and Sun Country Vacations divisions. For more on these Sun Country destinations and to book travel, including flight and hotel packages, visit suncountry.com.

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